

**P** (Printed Pages 4)  
**(20615)** Roll No. ....  
**BBA-II Sem.**

**18047**

**B.B.A. Examination, June 2015**

**Organisation Behaviour**

**(BBA-201)**

**(New)**

*Time : Three Hours ] [Maximum Marks :75*

**Note:** Attempt **all** the sections as per instructions.

**Section - A**

**(Very short answer questions)**

**Note:** Attempt all **five** questions. Each question carries **3** marks. Very short answer is required not exceeding 75 words.

1. What is scope of organizational behaviour? 3

**P.T.O.**

2. Define perception. 3
3. What is Reference group. 3
4. What do you mean by Reactive change. 3
5. What is Quality of Work Life? 3

**Section - B**

**Note :** Attempt any **two** questions out of the following **three** questions. Each question carries 7.5 marks. Short answer is required not exceeding 200 words.

6. What is organisational behaviour? Discuss the major challenges facing OB. 7.5
7. Discuss the different personality factors influencing OB. 7.5
8. Explain the different sources of power. 7.5

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### Section - C

**Note :** Attempt any **three** questions out of the following **5** questions. Each question carries 15 marks.

9. Bring about the importance of organizational behaviour in the Present Industrial Context. Explain the basic concepts of OB. 15
10. Discuss the effect of motivation on work behaviour. Give illustration. 15
11. Explain group dynamics. How to develop the Team co-operation in organization. 15
12. Mention the types of communication. State the impact of communication upon organisation . 15

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P.T.O.

13. Why do people resist change? How do you overcome this problem ? Discuss. 15

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(20615)  
BBA-II Sem.

Roll No. ....

# NP-3043

**B. B. A. Examination, June 2015**

**ORGANIZATIONAL BEHAVIOUR**

**(BBA-201)**

**(Old Course)**

*Time : Three Hours* [Maximum Marks : 75

*Note* : Attempt questions from all Sections as per instructions.

## Section-A

### (Very Short Answer Questions)

Attempt all the *five* questions. Each question carries 3 marks. Very short answer is required not exceeding 75 words.  $3 \times 5 = 15$

1. Discuss the nature of organizational behaviour.
2. What is monotony?
3. What is Group Dynamics?
4. What is Industrial Stress?
5. What is challenge of change?

## Section-B

### (Short Answer Questions)

Attempt any *two* questions out of the following three questions. Each question carries  $7\frac{1}{2}$  marks. Short answer is required not exceeding 200 words.  $7\frac{1}{2} \times 2 = 15$

6. Explain impact of global and cultural diversity in organizational behaviour.
7. Discuss various types of organizational conflicts.
8. Discuss utility and limitations of concept of transactional analysis.

## Section-C

### (Detailed Answer Questions)

Attempt any *three* questions out of the following five questions. Each question carries 15 marks. Answer is required in detail.  $15 \times 3 = 45$

9. What do you mean by organizational behaviour? Explain its scope.
10. What is conflict? Explain positive and negative aspects of conflict.
11. What do you mean by the concept of motivation? How does it affect behaviour and performance?

(3)

12. Discuss the nature of individual differences. Explain the factors causing individual differences.
13. Discuss the meaning of industrial fatigue. What are the various methods of eliminating fatigue at workplace?

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